

2024 EXPERT LINE® RESIDENTIAL WARRANTY TERMS

ALL PRODUCTS Exceptions listed below	IN-GROUND				ABOVE GROUND				
	STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®		
	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	
	3 Years	1 Year	3 Years		2 Years	None	3 Years	None	
ADDT'L WARRANTY COVERAGE DETAILS	IN-GROUND				ABOVE GROUND				
	STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®		
	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	
AUTOMATION & SANITIZATION	Lamps, and quartz and stainless steel sleeves are covered for 1 year parts only.				None				
	Chemistry Probes				1 year parts & field labor coverage when part of an original system.				None
	OmniPL® Retrofit Kit				3 years parts & 1 year field labor coverage.				None
	Solar Control				3 years parts & 1 year field labor coverage.				None
	Control Accessories				1 year parts only when purchased individually. 3 years parts and 1 year field labor coverage when part of an original system.				None
	Standard Salt Cells				3 years parts only when purchased individually.				
	'W' Salt Cells				1 year parts only.				
CLEANERS	Suction				In-store labor only.				None
	Pressure		Florida in-store labor only.		Years 2 and 3 in-store labor only.		Florida in-store labor only.		None
	All Cleaners								Bottom skirts, debris bags, discs, flaps, footpads, hammers, shoes, sweep hose rollers, tires, and wings are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.
FILTERS	Cartridges, fingers, grids, o-rings, and pleated filter elements are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
HEATERS	None				1 year field labor coverage.				
	Heating elements and o-rings are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
LIGHTS	Light bulbs are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
PUMPS	Basket-Strainers, o-rings, and pump seals are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
SOLLOS® LANDSCAPE LIGHTING	Please reference Sollos warranty matrix.				None				
WATER FEATURES	None		3 years parts and 1 year field labor coverage.		None				
EXCEPTIONS	IN-GROUND				ABOVE GROUND				
	STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®		
	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	
HEAT PUMPS (ALL)	5 Years*	2 Years	5 Years*	3 Years	2 Years*	1 Year	3 Years*	1 Year	
	*Titanium tube 10 years.				*Titanium tube 5 years.				
ROBOTIC CLEANERS	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	
	3 Years*				1 Year		2 Years		
	*Excludes filters.				N/A				
OPEN LINE PRODUCTS	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	
	3 Years	None	3 Years	None	2 Years*	None	3 Years	None	
	*Salt chlorination cells are covered for 3 years parts only.								

Additional warranty coverage details: Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Open Line Products: Are approved for sale online and via brick-and-mortar locations. This includes W3 SKUs, Replacement Parts, White Goods, and Accessories. Warranty coverage is for parts only.

2024 PURCHASED REPLACEMENT PARTS WARRANTY

PRODUCTS	WARRANTY TERMS
White goods, plastic goods, light bulbs, fuses, and wearable items. <i>Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.</i>	6 months parts warranty only. No labor coverage.
Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. <i>Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.</i>	1 year parts warranty only. No labor coverage.
XE series Power Ends and single speed Super Pump® TEFC motors	2 years parts warranty only. No labor coverage.
OmniPL Retrofit Kit	3 years parts warranty and 1 year labor coverage.