

2024 COMMERCIAL WARRANTY TERMS

Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized Internet sites.

| PRODUCTS | 2024 | | 2023 | | 2022 | |
|---|---|-------------|-----------|-------------|--|-------------|
| | PARTS | FIELD LABOR | PARTS | FIELD LABOR | PARTS | FIELD LABOR |
| PUMPS | | | | | | |
| HCP 4000 Pumps | 1 Year* | | 1 Year* | | 1 Year* | |
| HCP 3000 Pumps | 3 Years* | 1 Year* | 3 Years* | 1 Year* | 3 Years* | 1 Year* |
| HCP 3000 Pumps (VSP Model) | 3 Years** | | 3 Years** | | 3 Years** | |
| HCP 2500 Pumps (TriStar® VS C) | 3 Years** | | 3 Years** | | 3 Years** | |
| HCP 2000 Pumps (3 Phase) | 3 Years* | | 3 Years* | | 3 Years* | |
| HCP 2000 Pumps (Single Phase) | 1 Year* | | 1 Year* | | 1 Year* | |
| | *Pump/motor failures may be repaired or exchanged across the counter in first year. **Warranty is 4 years parts and labor when installed on a residential application. Seals and O-rings, for all pumps, are covered for manufacturing defects only, which normally appear within 30 days or less of installation. | | | | | |
| HCP Variable Frequency Drive | 1 Year* | | 1 Year* | | 1 Year* | |
| | *2 years when installed with a Hayward pump. | | | | | |
| FILTERS | | | | | | |
| HCF Commercial Sand Filters <i>(HCF230C, 234C, 236C, 336C, 342C, 348C, 455C, 663C)</i> | 5 Years* | 1 Year | 5 Years* | 1 Year | 5 Years* | 1 Year |
| HCF Cartridge Filter <i>(HCF7030C)</i> | 3 Years* | 1 Year | 3 Years* | 1 Year | 3 Years* | 1 Year |
| HCF Filter Accessories <i>(Multiport Valve Kits: HCV2575C, 275, 275C, 375, 375C, 375KIT, 475C)</i> | 1 Year** | None | 1 Year** | None | 1 Year** | None |
| | *Failures directly to the tank body will be allowed for across the counter exchange. All other components field repair. **Multiport Valves are covered for factory defects only. | | | | | |
| ProSeries™ Plus Sand Filters <i>(S311SX, S311SXV, S360SX, S360T2)</i> | N/A | | 3 Years | 1 Year | 3 Years | 1 Year |
| ROBOTIC CLEANERS | | | | | | |
| All Robotic Electric Cleaners | 2 Years* | | 2 Years* | | 2 Years* | |
| | *Filters excluded. | | | | | |
| GAS HEATERS | | | | | | |
| Universal H-series ASME Heater | 3 Years | | 3 Years | | 3 Years | |
| CHLORINE GENERATOR & UVO₃ SYSTEMS | | | | | | |
| Saline C® 6.0 & 11.0 Salt Chlorine Generators | 2 Years* | None | 2 Years* | None | 2 Years** | 2 Years* |
| | *Salt cells carry an 18 month parts warranty. | | | | * No field labor, factory repair labor only. **Salt cells carry a 1 year full warranty & a prorated warranty for the second year. | |
| HydroRite UVO ₃ ® | N/A | | N/A | | 1 Year* | None |
| | *UV lamps, UV sensor, quartz sleeves & stainless steel sleeves are covered for 6. | | | | | |
| HydroRite UVPVC <i>(HYR150, 150L4, 400, 400L4, 75, 75L4)</i> | 1 Year* | None | 1 Year* | None | 1 Year* | None |
| | *UV lamps, UV sensor, quartz sleeves and stainless steel sleeves are covered for 6 months only. | | | | | |

2024 COMMERCIAL WARRANTY TERMS (CONT.)

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| PRODUCTS | 2024 | | 2023 | | 2022 | |
|---|----------|-------------|----------|-------------|----------|-------------|
| | PARTS | FIELD LABOR | PARTS | FIELD LABOR | PARTS | FIELD LABOR |
| CHEMISTRY CONTROLLERS | | | | | | |
| CAT® Series Automated Chemistry Controllers | 5 Years* | 5 Years | 5 Years* | 5 Years | 5 Years* | 5 Years |
| HCC Series Automated Chemistry Controllers | 1 Year** | | 1 Year** | | 1 Year** | |
| *Flow switches, fittings and accessories limited to 1 year warranty. pH and ORP probes/sensors limited to 26 months from the date of purchase. First character = month, and Second character = year. (Example, C9 = March 2009 manufacture date.) **pH and ORP probes/sensors limited to 12 months from the date of purchase. | | | | | | |

| MISCELLANEOUS COMMERCIAL PRODUCTS | | | | | | |
|---|---------|------|---------|------|---------|------|
| CrystaLogic® & ColorLogic® LED Lighting | 2 Years | None | 2 Years | None | 2 Years | None |
| PureWhite® & ColorSplash® LED Pool & Spa | 1 Year | None | 1 Year | None | 1 Year | None |
| Flow Control | 1 Year | None | 1 Year | None | 1 Year | None |
| White Goods <i>(Skimmers and Suction outlets)</i> | 1 Year | None | 1 Year | None | 1 Year | None |
| Water Features <i>(Deck Jet, Bubbler, Sheer, WaterBowls)</i> | 1 Year | None | 1 Year | None | 1 Year | None |

Additional warranty terms and exclusions apply. Residential products (excluding heat pumps) installed on Commercial applications will receive limited warranty coverage. Please see operations manuals for complete details.