



# ECOMMAND 4

Automation

## Operation Manual



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**REGISTER  
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*to extend your*  
**WARRANTY**

*see back of manual for details*

Hayward Industries  
 400 Connell Drive, Suite 6100  
 Berkeley Heights, NJ 07922  
 Phone: (908) 355-7995  
**www.hayward.com**



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## IMPORTANT SAFETY INSTRUCTIONS

When using this electrical equipment, basic safety precautions should always be followed, including the following:

- READ AND FOLLOW ALL INSTRUCTIONS
- **WARNING:** Disconnect all AC power during installation.
- **WARNING:** Water in excess of 100 degrees Fahrenheit may be hazardous to your health.
- **WARNING:** To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.
- A green colored terminal marked "Earth Ground" is located inside the wiring compartment. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying the equipment.
- A wire connector is provided on this unit to connect a minimum 8 AWG (8.4 mm<sup>2</sup>) solid copper conductor between this unit and any metal equipment, metal enclosures of electrical equipment, metal water pipe, or conduit within 5 feet (1.5m) of the unit, to connect the equipment assembly or spa to a circuit protected by a ground-fault circuit-interrupter.
- One bonding lug for US models (two for Canadian models) is provided on the external surface. To reduce the risk of electric shock, connect the local common bonding grid in the area of the swimming pool, spa, or hot tub to these terminals with an insulated or bare copper conductor not smaller than 8 AWG US / 6 AWG Canada.
- All field installed metal components such as rails, ladders, drains, or other similar hardware within 3 meters of the pool, spa or hot tub shall be bonded to the equipment grounding bus with copper conductors not smaller than 8 AWG US / 6 AWG Canada.

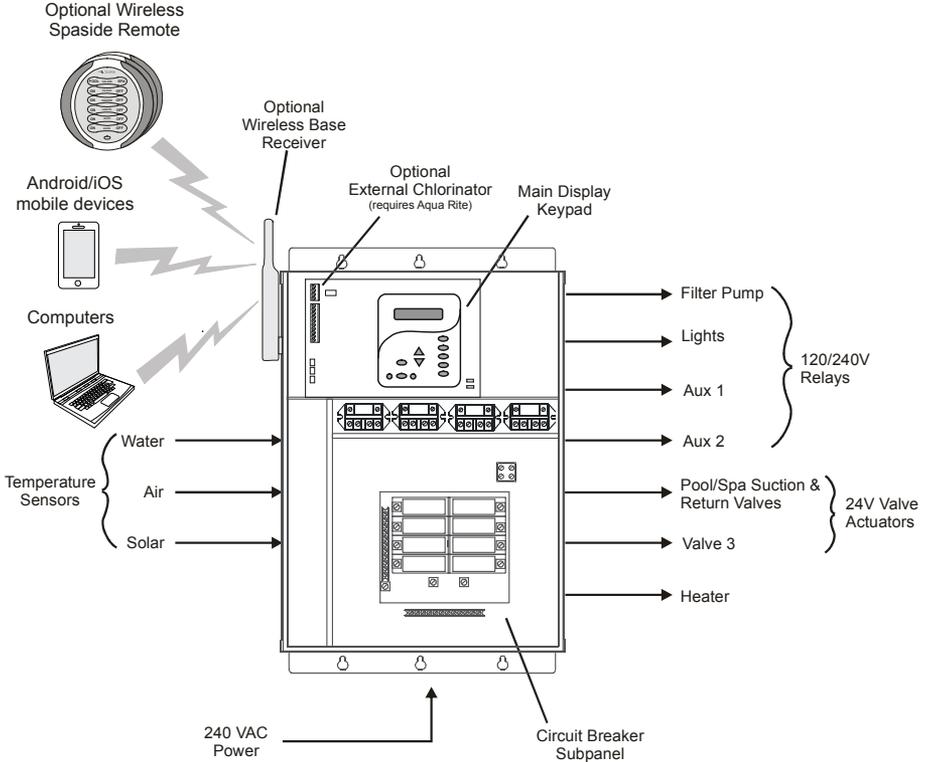
SAVE THESE INSTRUCTIONS



## Introduction

### System Overview

The ECOMMANT 4 is a multifunction pool controller used to fully manage your pool/spa system. The ECOMMANT 4 can control pumps, valves, lighting, heaters, and chlorination. Although the ECOMMANT 4 is easy to use, it is important to completely read through this operating manual before attempting to operate the control.



*NOTE: This manual assumes that the ECOMMANT 4 has been wired and configured according to the Installation Manual. Aspects of the ECOMMANT 4 that pertain to system setup are not covered in this manual.*

### Automation

The ECOMMANT 4 can control up to 4 high voltage (120/240V) pieces of equipment, up to 3 automatic valve actuators, and a conventional and solar heater. Both manual and automatic (programmed) operation are available. All of the control functions are programmed at the unit's display/keypad. Although the ECOMMANT 4 has no built-in chlorinator feature, it can control an external Hayward Aqua Rite or Hayward Swimpure chlorinator.



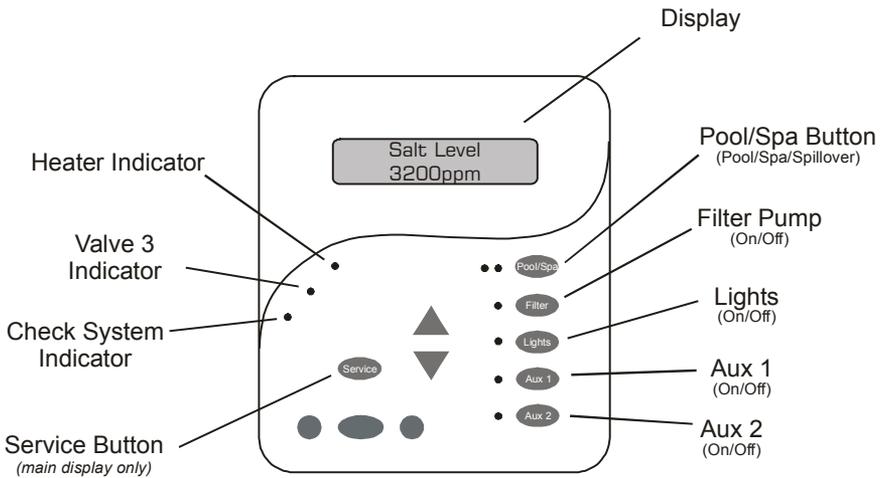
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## Operation

### Manual System Operation

Turn the power on at the main panel and turn the ECOMMANT 4 control power circuit breaker on. The keypad will show the default display. The default display alternates between the day/time, air and pool (or spa) temperature. Under certain circumstances, additional displays may be added to the default menu to inform you about system operation. Refer to the Programming Menu Flowchart on page 7 to view all possible displays. The ECOMMANT 4 will automatically scroll through all of the available default menu displays or you can press “<” or “>” to manually scroll.

While the main objective of the ECOMMANT 4 is to automate the operation of your pool/spa system, there may be certain times when you want to override the automatic operation and control the equipment manually. To operate the pool equipment manually while keeping the automation active, perform the following procedures. Note that if you turn a relay on manually, it will remain on until either you turn it off manually, or the next time the programmed automatic operation would normally turn that relay off. Example: the filter pump is programmed to run from 9:00A to 5:00P daily. If you turn the filter pump on manually at 8:00PM, it will run continuously until the next day at 5:00PM at which time it will turn off and follow the normal program from then on. Manually turning off a relay works in a similar fashion.



### Filter Pump

**Single Speed Filter Pump:** If the pump is currently off, press the FILTER button to turn on the pump. Pressing the FILTER button again will turn off the pump. However, if there is a heater in the system, and it is operating, and the “Heater Cooldown” feature is enabled (Configuration Menu) then: when you press the FILTER button to turn off the filter, only the heater will turn off, the Filter LED will flash and the display will indicate “Heater Cooldown”. At this point the filter pump will automatically turn off after 5 minutes of heater cooldown operation. If you want to override the heater cooldown, simply press the FILTER button again to turn off the filter pump.



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**Two Speed or Variable Speed Filter Pump:** If the pump is currently off, simply press the “FILTER” button to turn on high speed operation of the filter pump. The “Filter” LED will illuminate continuously. Pressing the “FILTER” button again will switch to low speed operation and the “FILTER” LED will flash.

Note that if the pump has been off for more than 30 seconds, it will run at high(est) speed for 3 minutes regardless of selection. This high speed operation helps allow the pump to prime and establish normal water flow.

**Freeze Protection:** This function protects the pool, plumbing, and equipment against freeze damage. If Freeze Protection is enabled and the AIR temperature falls below the preset freeze protection temperature (see Filter Configuration), the ECOMMANT 4 will turn on the filter pump to circulate the water.

## Lights, Aux1 and Aux2 Outputs

**Standard Relay:** Manual operation of all 3 relays is identical. Assuming that the relay is currently off, simply press the appropriate button to turn on the relay. If the relay does not turn on, it probably is due to the “interlock” feature (which was set up in the Configuration Menu) being activated that requires the filter pump to be running and the valves to be in the pool-only position. This protects pumps and other equipment from possible damage. If the controlled output is on, pressing the appropriate button again will turn off the relay. Manual turn off is disabled if the “Freeze Protection” feature is enabled and the air temperature is less than the selected freeze temperature threshold.

**Dimmer Relay:** If Lights or an Aux output is configured as a dimmer, pressing the corresponding button will generate a temporary display which shows the dimmer output level (Off - On 100%). Pushing the “+” or “-” button changes the level in increments of 20%. When the desired output level is displayed, press the corresponding button again to turn off the display and return to normal operation. When the Lights or Aux output comes on again (either manually or automatically), the dimmer output level will be the same as the last time that it was set.

## Pool/Spa Valves

**Pool-only or spa-only systems:** The POOL/SPA button has no function.

**Pool and Spa systems without spa spillover:** In pool-only mode, the left LED next to the POOL/SPA button is illuminated. Pressing the POOL/SPA button will switch the ECOMMANT 4 to spa-only operation (right LED illuminated). Pressing the POOL/SPA button again will switch back to pool-only. Note that the filter pump will turn off while the pool/spa valves are turning.

**Pool and Spa systems with spa spillover:** In pool-only mode, the left LED next to the POOL/SPA button is illuminated. Pressing the POOL/SPA button will switch the ECOMMANT 4 to spa-only operation (right LED illuminated). Pressing the POOL/SPA button again will switch to spa spillover operation (both LED’s illuminated). Pressing the POOL/SPA button again will switch back to pool-only. Note that the filter pump will turn off while the pool/spa valves are turning.



## Service

The main unit keypad has a SERVICE key. This button is used primarily during servicing of the pool equipment. If you want to completely disable the automatic operation and operate the system manually, you can put the system into Service or Service-Timed mode by pressing the SERVICE button. Pressing the SERVICE button once will switch the system into service mode which means that all automatic functions are disabled, and the remote display/keypads are disabled (except for manual turn off for emergencies). The red SERVICE LED will be illuminated and the ECOMMANT 4 will remain in this mode of operation until manually taken out of service mode.

Pressing the SERVICE button again will cause the ECOMMANT 4 to switch to service-timed mode which is very similar to service mode, except that the ECOMMANT 4 will automatically return to normal operation after 3 hours. During service timed operation, the "Service" LED will flash and the time remaining will be displayed on the remote display/keypad(s).

Pressing the SERVICE button again, will return the ECOMMANT 4 to normal (automatic) operation. See Troubleshooting/Diagnostic Information (page 26) for more information about the service modes.

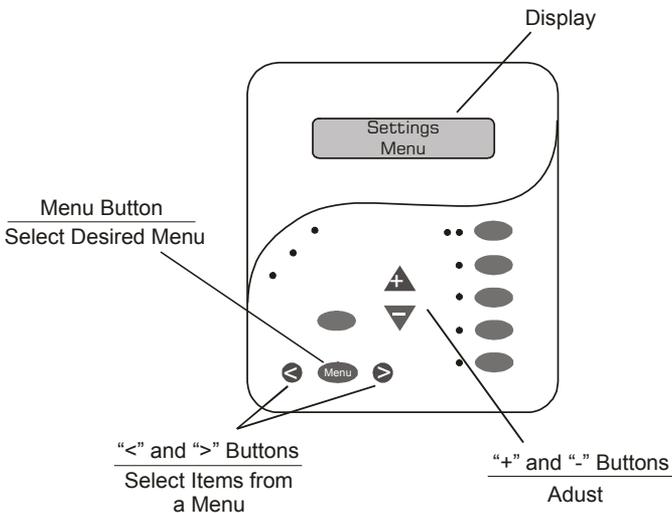
## Automatic System Operation

The ECOMMANT 4 controls most of your pool equipment automatically in order to minimize the time spent working on your pool. Most of the pool equipment can be programmed to operate on a timeclock basis. In addition, the desired pool and spa temperatures can be programmed. This section will guide you on how to program the automatic operation for each function.

The programming of automatic functions can be performed at either the main display/keypad located at the pool equipment pad or the in-home remote display/keypad.

## Using the programming buttons

There are 5 buttons on each keypad that are used for programming (refer to diagram).





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There are 4 steps to programming any function:

1.  Press the “MENU” button to get to the desired menu. Multiple pushes of the button will rotate through all 6 menus and return to the starting point.
2.  Press either key to scroll through the various items in the selected menu. Multiple pushes of the button will rotate through all menu items and return to the starting point. Only menu items that are applicable to your pool will appear. (Example: if you don't have a spa, then no spa related menu items will appear).
3.  Once a menu item has been selected above, the current setting/selection will appear (flashing) on the display. Use the “+” and/or “-” keys to change this selection. Sometimes “+” and “-” will adjust a value up or down (example: heater temperature setting or timeclock on/off time). In this case, pushing the “+” or “-” will change the value by one increment and holding the “+” or “-” button in for more than one second will make the values auto scroll. In other cases, the “+” and “-” may toggle between 2 options (example: turning super chlorinate ON or OFF).
4.   After you have adjusted the item to the desired value, simply move on to the next menu item to “lock in” your new setting. The ECOMMANT 4 memory will maintain the setting, even if power is removed for an extended period.

## Programming Menu Flowchart

The ECOMMANT 4's five menus have many items that allow you to customize the operation of your pool/spa equipment. The chart on the following page shows the ECOMMANT 4's menus as well as each menu's specific settings.

The Default Menu is a series of informative displays with nothing to set. The ECOMMANT 4 will automatically switch to the default menu when no keys have been pressed for 2 minutes and will then scroll through each display.

The Settings Menu and the Timers Menu are the menus you will be using most often to adjust the operation of your pool. The Configuration Menu is used when the system is installed and defines what equipment is connected to each output and the operational logic that will control the equipment. This menu is normally “locked” and should only be used by a pool professional. Details regarding the Configuration menu are included in both the Operation and the Installation Manual.

The “Diagnostic Menu” is primarily intended for the service technician and contains information and details about the system operation that are helpful in troubleshooting, if problems occur.



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<b>default menu</b>	day and time
	water temperature
	air temperature
	chlorinator setting
	salt level
	reason pump is running (not scheduled)
	reason hi-speed is running (not scheduled)
	countdown time remaining
	heater control status
	system manual off
	check system error
	filter speed

■ denotes conditional items

<b>settings menu</b>	spa heater1 temperature
	pool heater1 temperature
	spa solar temperature
	pool solar temperature
	superchlorinate
	spa chlorinator setting
	pool chlorinator setting
	spa high/low speed
	pool high/low speed
	day and time
	backlit display light
	beeper
	teach wireless remote
	wireless channel

<b>timers menu</b>	pool filter pump1 or hi-speed
	pool filter pump2 or lo-speed
	spa
	lights
	aux1
	aux2
	valve3
	superchlorinate

<b>diagnostic menu</b>	salt level
	water sensor
	air sensor
	solar sensor
	main software revision
	display software revision
	filter bridge/vsc software revision
RF base software revision	

<b>configuration menu</b>	chlorinator
	pool/spa
	filter
	heater1
	solar
	lights
	aux1
	aux2
	valve3
	remote menus
	7-day or weekend/weekday timeclock
	12 hour or 24 hour time format
	°F or °C
	reset to default



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## Settings Menu

The Settings Menu allows you to set all system operating parameters except the timeclock and countdown timers which are part of the Timers Menu.

Spa Heater1  
Off

- +-- Adjust the desired spa temperature (Off, 65°F, 66°F, ...103°F, 104°F, Off)
- <> Move to previous/next menu item

The spa heater setting will only appear if the system has been set up for “spa only” or “pool and spa” operation and the heater control is enabled. The heater will turn on whenever the pool/spa valves are in the “spa only” position and the filter pump is running and the spa water temperature is less than the desired temperature setting. If you have both solar heat and a conventional heater and the solar priority option is selected (Configuration Menu), then the conventional heater will only operate when solar heat is NOT available.

Pool Heater1  
Off

- +-- Adjust the desired pool temperature (Off, 65°F, 66°F, ...103°F, 104°F, Off)
- <> Move to previous/next menu item

The pool heater setting will only appear if the system has been set up for “pool only” or “pool and spa” operation and the heater control is enabled. The heater will turn on whenever the pool/spa valves are in the “pool only” or “spa spillover” position and the filter pump is running and the pool water temperature is less than the desired temperature setting. If you have both solar heat and a conventional heater and the solar priority option is selected (Configuration Menu), then the conventional heater will only operate when solar heat is NOT available.

Spa Solar  
102°F

- +-- Adjust the desired spa temperature (Off, 65°F, 66°F, ...103°F, 104°F, Off)
- <> Move to previous/next menu item

The spa solar setting will only appear if the system has been set up for “spa only” or “pool and spa” operation and the solar control is enabled. The solar system will turn on whenever the pool/spa valves are in the “spa only” position, the filter pump is running, the spa water temperature is less than the desired temperature setting, and solar heat is available.

Pool Solar  
88°F

- +-- Adjust the desired pool temperature (Off, 65°F, 66°F, ...103°F, 104°F, Off)
- <> Move to previous/next menu item

The pool solar setting will only appear if the system has been set up for “pool only” or “pool and spa” operation and the solar control is enabled. The solar system will turn on whenever the pool/spa valves are in the “pool only” or “spa spillover” position, the filter pump is running, the pool water temperature is less than the desired temperature setting, and solar heat is available.



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Super Chlorinate  
Off

- + - Turn super chlorinate on or off
- <> Move to previous/next menu item

This display only appears if the external chlorinator is enabled.

When you have an unusually high bather load, a large amount of rain, a cloudy water condition, or any other condition that requires a large amount of chlorine to be introduced to the pool, activate the ECOMMAND 4 Super Chlorinate function. The ECOMMAND 4 will turn on the filter pump, set the pool/spa valves to the correct position, and set the external chlorine generator to maximum output. The super chlorinate function will continue for the programmed number of hours (see Timers/Super Chlorinate Hours below) overriding the normal filter pump timeclock settings. At the end of the super chlorinate period, the pool will return to normal operation.

If you manually turn off the filter pump (using the FILTER button on any display/keypad), the super chlorinate function terminates. When you turn the filter pump back on, super chlorinate will resume for the balance of the programmed number of hours.

Spa Chlorinator  
3%

- + - Adjust the desired chlorinator output for spa (0,1,2,3...9,10,15,20...95,100%)
- <> Move to previous/next menu item

This setting will appear only if the system has been set up for external chlorinator and "spa only" or "pool and spa". It will determine the external chlorinator output when the system is operating in spa-only mode. The actual amount of chlorine introduced into the spa is determined by this setting, the amount of time the pool operates in spa-only mode, the water temperature, and the amount of salt in the water. If the filter pump is running due to the freeze protection feature, then the chlorinator will not operate during this time.

Pool Chlorinator  
60%

- + - Adjust the desired chlorinator output for pool (0,1,2,3...9,10,15,20...95,100%)
- <> Move to previous/next menu item

This setting will appear only if the system has been set up for external chlorinator and "pool only" or "pool and spa". It will determine the chlorinator output when the system is operating in pool only or spa spillover modes. The actual amount of chlorine introduced into the pool is determined by this setting, the amount of time the filter pump is running, the water temperature, and the amount of salt in the water. If the filter pump is running due to the freeze protection feature, then the chlorinator will not operate during this time.

Spa High Speed  
100%

- + - Adjust the desired high speed for variable speed operation
- <> Move to previous/next menu item

This setting will appear if "pool only" is not selected and variable speed filter pump is enabled. This setting determines the speed of the pump during high speed spa operation. This value can be set from 20% to "Highest Speed" in 5% increments. "Highest Speed" is default.

Spa Low Speed  
50%

- + - Adjust the desired low speed for variable speed operation
- <> Move to previous/next menu item

This setting will appear if "pool only" is not selected and variable speed filter pump is enabled. This setting determines the speed of the pump during low speed spa operation. This value can be set from "Lowest Speed" to 50% in 5% increments. 50% is default.



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Pool High Speed  
100%

- +-- Adjust the desired high speed for variable speed operation
- <> Move to previous/next menu item

This setting will appear if "spa only" is not selected and variable speed filter pump is enabled. This setting determines the speed of the pump during high speed pool or spillover operation. This value can be set from 20% to "Highest Speed" in 5% increments. "Highest Speed" is default.

Pool Low Speed  
50%

- +-- Adjust the desired low speed for variable speed operation
- <> Move to previous/next menu item

This setting will appear if "spa only" is not selected and variable speed filter pump is enabled. This setting determines the speed of the pump during low speed pool or spillover operation. This value can be set from "Lowest Speed" to 50% in 5% increments. 50% is default.

Set Day and Time  
Wednesday 10:37P

- +-- Adjust the current day of the week
- <> Move to hours setting

Set Day and Time  
Wednesday 10:37P

- +-- Adjust the current hour (including AM/PM if applicable)
- <> Move to minutes setting

Set Day and Time  
Wednesday 10:37P

- +-- Adjust the current minute
- <> Move to previous/next menu item

Use this function to set the current day of the week and time. These values are used for all the automatic timeclock functions of the ECOMMANT 4 and are also displayed as part of the default menu.

The ECOMMANT 4 is designed to keep the clock running during power outages lasting less than 7 days. If power has been off for longer than 7 days, then the time may have to be reset.

Display Light  
On for 60 sec

- +-- Toggle between Always On and On for 60 sec.
- <> Move to previous/next menu item

This function controls the backlight on the display. If the "60 seconds" option is selected, then the backlight will automatically turn off 60 seconds after the last key is pressed and will stay off until next time a key is pressed.

*NOTE: Display Light selection only applies to the display keypad that you are currently using. Other display/keypads will not be affected. In other words, you need to individually set this option for each display/keypad in the system.*

Beeper  
Enabled

- +-- Toggle between Enabled (default) and Disabled Beeper
- <> Move to next menu item

When "Enabled", the keypad will beep every time a key is pressed. If this audible indication is not desired, select "Disabled".

This function only applies to the display/keypad that you are currently using. You need to set this option for each display/keypad in your system.

*NOTE: This function is not supported on all display/keypads. If the "Enabled" selection is not blinking, then the current software revision of that particular keypad/display does not support the option and it will default to Beeper Enabled.*





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The Countdown timer is programmed in increments of 5 minutes from “Manual On/Off” (0 minutes) to a maximum of “21:00” (21 hours). When “Manual On/Off” is displayed, the countdown timer is disabled and the output will be manually controlled. When a countdown timer is equal or greater than “0:05”, pressing the appropriate output button will turn the output on and start the timer. Pressing the button again will turn the output off or, when the programmed time has elapsed, the output will automatically turn off.

- or
  - Filter T1-all  
8:30A to 4:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
  - Filter T1-wkend  
8:30A to 4:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
  - Filter T1-wkday  
8:30A to 4:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item

For one speed pumps, this is the first filter timeclock and will determine the normal hours of filtration for the pool. For pool/spa combination systems with spillover enabled, the valves will automatically switch to spillover mode at the start of the filtration period. For all other systems, the valves will switch to the pool-only position. Refer to the text above for general notes regarding timeclock programming.

For two speed or variable speed pumps, this setting will be the period of time when the pump runs at high speed (the word “Filter T1” in the display will be replaced with “Filter Hi”). There is a separate timeclock for the low speed operation (see “Filter T2” below). If the high speed and low speed periods overlap, then the pump will operate in low speed during the overlap period.

There are several reasons the filter pump may be running at times other than the timeclock period set above. These include super chlorinate, spa operation, manual operation, heater cooldown, freeze protection and “solar-extend”.

- or
  - Filter T2-all  
8:30A to 4:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
  - Filter T2-wkend  
8:30A to 4:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
  - Filter T2-wkday  
8:30A to 4:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item

For one speed pumps, this is the second filter timeclock

For two speed or variable speed pumps, this timeclock will set the normal time period for filter pump low speed operation (the word “Filter T2” in the display will be replaced with “Filter Lo”). If the filter pump was off prior to the start of this time period, the filter pump will first turn on at high speed for 3 minutes to prime and establish water flow. Afterwards, it will drop down to low speed for the remainder of the programmed low speed time period. While this time clock will override the high speed timeclock (see above), there are several reasons why the pump will automatically switch to high speed operation during this programmed time period. These include manual operation, spa operation, or heating operation. Refer to page 11 for general notes regarding timeclock programming.



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- or  
Spa-all  
6:00P to 9:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
- or  
Spa-wkend  
6:00P to 9:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
- or  
Spa-wkday  
6:00P to 9:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item

This menu is only available if the system has been set up for "pool and spa". During the programmed spa time, the ECOMMANT 4 will turn on the filter pump and move the pool/spa valves into the "spa-only" position. The heater will automatically heat the spa up to the programmed spa temperature (page 8). This programmed spa operation will take precedence over all other automatic functions, only manual operation of the filter button or pool/spa valve button will override this function.

If your pool has a separate jet pump or blower controlled by Aux1 and/or Aux2, you will have to program those separately (see page 14).

- or  
Lights-all  
8:00P to 11:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
- or  
Lights-wkend  
8:00P to 11:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item
- or  
Lights-wkday  
8:00P to 11:00P    +- Adjust time setting  
                                 <> Move between start and stop times & to previous/next menu item

This menu will appear only if the Lights are configured for timeclock. The lights will turn on and off at the designated times. The only override on this function is manual on/off control by the "Lights" button.

- or  
Lights-CountDn  
0:20    +- Adjust time setting (Manual On/Off, 0:05, 0:10, 0:015...)  
                                 <> Move to previous/next menu item

This menu will appear only if the Lights are configured for countdown timer. This setting is the time after you manually turn on the lights until the ECOMMANT 4 automatically turns off the lights. You can also manually turn off the lights at an earlier time by pressing the LIGHTS button. If the Lights relay is on during the programmed off time, it may be because of freeze protection.



*Aux1 and Aux2 configurations are identical.*

- or
  - Aux1-all  
8:30A to 4:00P    +- Adjust time setting  
                         <> Move between start and stop times & to previous/next menu item
  - Aux1-wkend  
8:30A to 4:00P    +- Adjust time setting  
                         <> Move between start and stop times & to previous/next menu item
  - Aux1-wkday  
8:30A to 4:00P    +- Adjust time setting  
                         <> Move between start and stop times & to previous/next menu item

This menu will appear only if the Aux1 is configured for timeclock. The Aux output will turn on and off at the designated times. If the Aux relay is off during the programmed on time— note that some pool equipment (example pressure side pool cleaner) can only be operated when the filter pump is running and the pool/spa valves are in the pool-only position—the ECOMMANT 4 will keep the relay off until these other conditions are suitable for operation. If the Aux relay is on during the programmed off time, it may be because of freeze protection. Also, manual operation overrides the timeclock.

- or
  - Aux1-CountDn  
0:20                +- Adjust time setting (Manual On/Off, 0:05, 0:10, 0:15...)  
                         <> Move to previous/next menu item

This menu will appear only if the Aux1 is configured for countdown timer. This setting is the time after you manually turn on the Aux relay until the ECOMMANT 4 automatically turns off the relay. You can also manually turn off the relay at an earlier time by pressing the AUX1 button.

- or
  - Valve3-all  
8:30A to 4:00P    +- Adjust time setting  
                         <> Move between start and stop times & to previous/next menu item
  - Valve3-wkend  
8:30A to 4:00P    +- Adjust time setting  
                         <> Move between start and stop times & to previous/next menu item
  - Valve3-wkday  
8:30A to 4:00P    +- Adjust time setting  
                         <> Move between start and stop times & to previous/next menu item

This menu will appear only if Valve3 is configured for timeclock. The valve will rotate on and off at the designated times. There is no manual override. If the Valve3 relay is on during the programmed off time, it may be because of freeze protection.

- Super Chlorinate  
24 hours           +- Adjust Superchlorination period (1 - 96 hours)  
                         <> Move to previous/next menu item

If external chlorination is enabled. For larger pools or when you have an unusually high bather load, a large amount of rain, a cloudy water condition, or any other condition that requires a large amount of chlorine to be introduced to the pool, adjust the Super chlorinate period to provide adequate chlorination. Smaller pools require less hours of Super chlorinate.



## Configuration Menu Items

Each item needs to be programmed and may contain additional sub-menu items. Refer to the following pages for information on programming.

Chlor. Config. + to view/change	+ Push to access Chlorinator option <> Move to next configuration menu
Ext. Chlorinator Enabled	+-- Toggle between External Chlorinator Enabled and Disabled (default) <> Move to next menu item
Display Salt	+-- Toggle between Display Salt (default) and Minerals <> Move to previous/next configuration menu

### Chlorinator

If the optional external chlorinator is enabled (requires the use of a Hayward Aqua Rite or Hayward Swimpure chlorinator), the ECOMMANT 4 will automatically chlorinate both the pool and spa according to the desired output setting (see Settings Menu in the Operation manual). If disabled (default), all displays relating to the chlorinator will be suppressed.

When the chlorinator is enabled, the ECOMMANT 4 will automatically detect and control any Aqua Rite/Swimpure(s) that is installed in the system.

### Display

Allows for the display of salt (default) or mineral values.

Pool/Spa Config. + to view/change	+ Push to access Pool/Spa options <> Move to previous/next configuration menu
Pool/Spa Setup Pool and Spa	+-- Rotates between Pool Only (default), Spa Only and Pool and Spa <> Move to next menu item
<i>if "Pool and Spa" is selected</i>	
Spa - CountDn 00:30	+-- Adjust time setting (Manual On/Off, 0:05, 0:10, 0:15..., (default is 4:00)) <> Move to next menu item
<i>if "Pool and Spa" is selected</i>	
Spa Spillover Enabled	+-- Toggle between Enabled and Disabled (default) Spa Spillover <> Move to next menu item or previous/next configuration menu
<i>if "Pool and Spa" is selected and if "Spa Spillover" is enabled</i>	
Filter Operation Spa Spillover	+-- Toggle between Pool Only (default) and Spa Spillover options <> Move to previous/next configuration menu
<i>if "Pool Only" or "Spa Only" is selected</i>	
V1=Aux1, V2=Aux2 Disabled	+-- Toggle between Enabled and Disabled (default) <> Move to previous/next configuration menu
<i>if "Pool and Spa" is selected</i>	
Filter Off Valve Change: Enabled	+-- Toggle between Enabled (default) and Disabled <> Move to previous/next configuration menu

### Pool/Spa Setup

If "Pool Only" or "Spa Only" are selected, then the pool/spa valves are not needed and pushing the POOL/SPA button on the display/keypad will have no effect. If "Pool and Spa" is selected, then the pool/spa suction and return valve actuators should be connected to the ECOMMANT 4. Pressing the POOL/SPA button on the display/keypad will allow the homeowner to alternate between pool and spa operation.

### Spa CountDn

This menu will appear only if Pool/Spa Setup is set to "Pool and Spa". This setting is the time, after you manually switch the Pool/Spa valves to "Spa Only", until the ECOMMANT 4 automatically returns the valves to their previous positions. It is programmed in increments of 5 minutes, from "Manual On/Off" (0 minutes) to "21:00" (21 hours). The filter is forced on during this time period.



## Spa Spillover

When spa spillover is “Enabled” and “Pool and Spa”, the homeowner will be able to rotate through “Pool Only” (both suction and return valves switched to pool), “Spa Only” (both suction and return valves switched to spa) and “Spillover” (suction valve switched to pool and return valve switched to spa) by successive presses of the “Pool/Spa button.

## Filter Operation

If “Spa Spillover” is selected, the ECOMMAND 4 will automatically switch the pool/spa suction and return valves to “spillover” at the start of the programmed pool filtering time period or when the super chlorinate function is turned on. The valves will remain in this position for the remainder of the super chlorinate period. This option is usually preferable because both the pool and spa water will be filtered and sanitized.

If “Pool Only” is selected, then the ECOMMAND 4 will switch the pool/spa valves to the “pool only” position at the start of the programmed pool filtering time period or when the super chlorinate function is turned on. This may be desirable on some systems with in-floor cleaners because it allows the cleaner to operate all the time the pool is being filtered and/or the super chlorinate is running.

## V1=Aux1, V2=Aux2

This menu appears only if the Pool/Spa Setup is set to “Pool Only” or “Spa Only”. When enabled, Valve 1 (return) will follow the Aux1 output and Valve 2 (suction) will follow the Aux2 output. When disabled (default), the return and suction pool/spa valves function normally.

## Filter Off Valve Change

This menu appears only if Pool/Spa Setup is set to “Pool and Spa - Std”. When enabled (default), the filter pump will shut off for 35 seconds whenever the Pool/Spa valves are turning. The pump will NOT shut off when a heater is in Heater Cooldown mode.

- Filter Config. + Push to access pump options  
+ to view/change <> Move to previous/next configuration menu
- Filter Pump 1 Speed + Rotates between 1-speed (default), 2-speed and variable speed options  
<> Move to next menu item
- if “Variable Speed” is selected*  
Lowest Speed + Adjust the lowest speed desired for variable speed operation  
10% <> Move to next menu item
- if “Variable Speed” is selected*  
Highest Speed + Adjust the highest speed desired for variable speed operation  
100% <> Move to next menu item
- Freeze Protect + Toggle between Enabled (default) and Disabled Freeze Protection  
Enabled <> Move to next menu item or previous/next configuration menu
- if “Freeze Protect” is enabled and “1-speed Filter” is not selected*  
Freeze Protect + Toggle between high speed (default) and low speed  
High Speed <> Move to next menu item
- if “Freeze Protect” is enabled*  
Freeze Temp + Adjust the desired freeze protection temperature (33°F - 42°F)  
38°F <> Move to previous/next configuration menu

## Filter Pump

**For 2-speed pumps:** When a 2-speed pump is configured, one of the AUX relays must also be configured to control the low speed motor winding on the pump. Refer to the appropriate sections in the Installation manual for specific information regarding the control logic for 2-speed and variable speed pump operation.



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**For the Hayward Tristar variable speed pump:** The Filter relay is used to supply input power to the VSC pump control. The relay will be on when the filter pump output is on. When the filter pump output is off, the relay will be off. On, off and speed is controlled by commands sent to the pump.

### Lowest Speed

This is the lowest speed that the variable speed pump is allowed to run at. It is used as the lower limit in the Low Speed Settings Menu. Set lowest speed from 10% (default) to 50%.

### Highest Speed

This is the highest speed that the variable speed pump is allowed to run at. It is used as the upper limit in the High Speed Settings Menu. Also, this is the speed that the pump will run at during the first 3 minutes of operation anytime the pump has been off for more than 30 seconds. Set highest speed from 20% to 100% (default).

### Freeze Protection

Freeze protection is used to protect the pool and plumbed equipment against freeze damage. If freeze protection is enabled and the AIR temperature falls below the freeze threshold (see below), the ECOMMAND 4 will turn on the filter pump to circulate the water. If "Pool and Spa" is selected in the Pool/Spa sub-menu, the valves will also alternate between the pool and spa every 30 minutes and the filter pump will turn off while the valves are turning. The chlorinator will not operate if freeze protection is the only reason the pump is running.

### Freeze Protection Speed

This menu only appears if freeze protection is enabled and the pump is configured for 2-speed or variable speed pump operation. This is the speed that the pump will run at during freeze protection operation. Select high (default) or low speed operation.

### Freeze Protection Temperature

Select the temperature to be used for freeze protection. Temperature is adjustable from 33°F - 42°F (1°C - 6°C). 38°F (3°C) is default. This threshold will be used for all outputs that have freeze protection enabled.

- Heater1 Config.  
+ to view/change

+ Push to access heater options  
<> Move to previous/next configuration menu
  
- Heater1  
Disable

+/- Toggle between Enabled and Disabled (default) Heater 1  
<> Move to next menu item or previous/next configuration menu
  
- if "Heater1" is enabled

Heater1 Cooldown  
Disabled

+/- Toggle between Enabled and Disabled (default) Heater 1 Cooldown  
<> Move to next menu item
  
- if "Heater1" is enabled

Heater1 Extend  
Disabled

+/- Toggle between Enabled and Disabled (default) Heater 1 Extend  
<> Move to previous/next configuration menu
  
- if "Heater1" is enabled and  
1-speed filter pump is not selected

Allow Low Speed  
Disabled

+/- Toggle between Enabled and Disabled (default)  
<> Move to next menu item or previous/next configuration menu

### Heater1

If the heater is "Enabled", the heater relay will turn on when the water temperature is less than the desired temperature setting and the filter pump is running. The desired temperature is in the "Settings Menu". If applicable, the homeowner will be prompted to enter separate "pool" and "spa" settings. Depending on the position of the pool/spa suction valve, the proper temperature setting will be used.





## Solar Priority

If both “Solar Control” and “Heater Control” are enabled, the Solar Priority feature will keep the conventional heater off whenever solar heat is available. This provides the most cost effective way of heating the pool. When solar heat is not available, the conventional heater will operate normally.

## Allow Low Speed

This menu only appears if the pool filter is configured for 2-speed or variable speed operation. During default operation, high speed mode is used whenever the solar heater is on. If Allow Low Speed is enabled, low speed pump operation will be allowed during solar heating except for the first 3 minutes after solar heat turns on.

Lights Config. + to view/change	+ Push to access Lights options	<> Move to previous/next configuration menu
Lights Function Manual On/Off	+– Rotates between Manual On/Off (default), Countdown Timer, Low Speed- Filter, Timeclock, Solar, and Super Chlorinate	<> Move to next menu item
<i>for manual on/off, countdown timer and timeclock functions</i>		
Lights Relay Standard	+– Toggle between Standard (default) and Dimmer	<> Move to next menu item or previous/next configuration menu
<i>for all functions except dimmer relay, solar super chlorinate, and low speed</i>		
Lights Interlock Disable	+– Toggle between Enabled and Disabled (default) Lights Interlock	<> Move to next menu item
<i>for all functions except dimmer relay, super chlorinate, and low speed</i>		
Lights Freeze Disable	+– Toggle between Enabled and Disabled (default) Lights Freeze	<> Move to next menu item or previous/next configuration menu
<i>only if filter pump is set to variable and relay type is set to standard</i>		
Lights Pump Spd Settings Menu	+– Select between Settings Menu (default) and the desired pump speed	<> Move to previous/next configuration menu

## Lights Function

Although designated as the “Lights” output, the function of the lights relay is similar to the aux1 and aux2 relays. If pool lights are wired to the lights relay, some options including Solar function, Low Speed of a 2-Speed Filter Pump, Lights Interlock and Lights Freeze Protection will not be necessary and should be disabled. If no pool lights are used, the lights relay can be used to control other pool devices that may require these options. The function of each option is shown below.

**Manual On/Off (default)** – the lights relay will alternate between turning on and off when the LIGHTS button is pressed. There is no automatic control logic.

**Countdown Timer** – the lights relay will turn on when the LIGHTS button is pressed. The lights relay will turn off automatically after a programmed time (see Timers Menu in Operation Manual). The LIGHTS button can also be used to turn the output off.

**Low Speed of a 2-speed Filter Pump** – the ECOMMAND 4 will turn on the lights relay whenever the low speed operation of the filter pump is required. It is very important that the “2-speed” filter pump option be selected under the “Filter Config.” Menu for proper operation.



**Timeclock** – the lights relay will turn on and turn off at the times set for the lights time-clock in the Timers Menu (see Timers Menu in Operation Manual). The LIGHTS button can also be used to turn the output on and off.

**Solar** – the lights relay can operate a solar booster pump which will turn on when the filter pump is running, solar heat is available and, the water is less than the desired temperature setting. It is important to note that “Solar Control” must be enabled in the “Solar Config.” menu for proper operation to occur.

**Super Chlorinate** – if “Chlorinator” is enabled, this option allows the user to start a Super Chlorinate cycle when the Lights button is pressed, rather than using the Settings Menu. Note that only one button can be assigned to this function.

### **Lights Relay**

This feature allows the user to select either “Standard” (default) or “Dimmer” type relay for the Lights output. The optional AQL-DIM dimmer kit must be installed if “Dimmer” is desired. When “Dimmer” is selected, and the Lights output is manually turned on, the “+” and “-” buttons adjust the level from 20% to 100% (default). The level is saved for the next time the lights are turned from off to on.

### **Lights Interlock**

If enabled, this feature will override the function (Manual On/Off, Countdown Timer, Timeclock) selected above and turn the lights relay off when: filter pump is off, first 3 minutes of filter pump operation (allows the pump to prime and get water flowing), when the pool/spa suction return valves are in any position other than “pool only”, or for the first 3 minutes after solar turns on (allows air in the solar panels to be purged). Interlock is not available for solar, low speed filter pump, super chlorinate or dimmer.

### **Lights Freeze Protection**

This function helps protect equipment that is wired to the lights relay against freeze damage. If Freeze Protection is enabled and the AIR temperature falls below the selected freeze temperature threshold, the ECOMMANT 4 will energize the lights relay. **IMPORTANT:** this only enables operation of the lights relay during freeze--see the “Filter Pump Config.” menu to enable freeze protection for the main circulation system.

### **Lights Pump Speed**

This is the speed of the pump when the Lights output is on. The choices are the Settings Menu speed and a speed that is unique to the Lights output only. The default selection is in the “Settings Menu”. This is the speed of the pump that has been selected in the Settings Menu for normal filter operation. If an alternate speed is desired when the Lights output is on, push “+” or “-” and select from “Lowest” to “Highest” in 5% increments.





## Aux1 Interlock

If "Enabled", this feature will override the function (Manual On/Off, Countdown Timer, Timeclock), selected above and turn the aux1 off when: filter pump is off, first 3 minutes of filter pump operation (allows the pump to prime and get water flowing), when the pool/spa suction return valves are in any position other than "pool only", or for the first 3 minutes after solar turns on (allows air in the solar panels to be purged). Interlock is not available for solar, low speed filter pump, super chlorinate or dimmer.

## Aux1 Freeze Protection

This function protects the pool, plumbing, and equipment against freeze damage. If Freeze Protection is enabled and the AIR temperature falls below the selected freeze temperature threshold, the ECOMM4 will turn on the aux relay to circulate the water. IMPORTANT: this only enables operation of the AUX output during freeze--see the "Filter Pump Config." menu to enable freeze protection for the main circulation system.

## Aux1 Pump Speed

This is the speed of the pump when the Aux1 output is on. The choices are the Settings Menu speed and a speed that is unique to the Aux1 output only. The default selection is in the "Settings Menu". This is the speed of the pump that has been selected in the Settings Menu for normal filter operation. If an alternate speed is desired when the Aux1 output is on, push "+" or "-" and select from "Lowest" to "Highest" in 5% increments.

Valve3 Config.  
+ to view/change

- + Push to access Valve3 options
- <> Move to previous/next configuration menu

Valve3 Function  
Solar

- +/- Rotates between Timeclock (default), Solar, In-floor Cleaner, Filter, Lights, Aux1 and Aux2
- <> Move to next menu item

*for all functions except solar and super chlorinate*

Valve3 Interlock  
Disabled

- +/- Toggle between Enabled and Disabled (default) Valve3 Interlock
- <> Move to next menu item

*for all functions except super chlorinate*

Valve3 Freeze  
Disabled

- +/- Toggle between Enabled and Disabled (default) Valve3 Freeze
- <> Move to previous/next configuration menu

*only if filter pump is set to variable and relay type is set to standard*

Valve3 Pump Spd  
Settings Menu

- +/- Select between Settings Menu (default) and the desired pump speed
- <> Move to previous/next configuration menu

## Valve3 Function

**Timeclock (default)** – the valve turns on/off at the times set for the valve3 timeclock in the Timers Menu (see Operations Manual).

**Solar** – the valve operates when the filter pump is running, solar heat is available, and the water is less than the desired temperature setting. Solar heating must be enabled in the "Solar Config." menu for proper operation to occur.

**In-Floor Cleaner** – the valve switches the water returning to the pool between the in-floor cleaner and the normal return jets which facilitate efficient surface skimming. The valve will operate the in-floor cleaner for the first half of each clock hour and then switch to the jets/skimming for the last half of the hour.

**Valve3=Filter** – the valve operates whenever the Filter relay is on.

**Valve3=Lights** – the valve operates whenever the Lights relay is on.



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*Valve3=Aux1* – the valve operates whenever the Aux1 relay is on.

*Valve3=Aux2* – the valve operates whenever the Aux2 relay is on.

### Valve3 Interlock

If "Enabled", this feature will override the function (timeclock or in-floor cleaner) selected above and turn the valve off when: the filter pump is off, first 3 minutes of filter pump operation (allows the pump to prime and get water flowing), or for the first 3 minutes after solar turns on (allows air in the solar panels to be purged). Interlock is not available for solar or super chlorinate.

### Valve3 Freeze Protection

This function protects the pool and plumbed equipment against freeze damage. If Freeze Protection is enabled and the AIR temperature falls below the selected freeze temperature threshold, the ECOMMAND 4 will turn on the valve to allow circulation of the water. **IMPORTANT:** this only enables operation of the valve3 output during freeze--see the "Filter Pump Config." menu to enable freeze protection for the main circulation system.

### Valve3 Pump Speed

This is the speed of the pump when the Valve3 output is on. The choices are the Settings Menu speed and a speed that is unique to the Valve3 output only. The default selection is in the "Settings Menu". This is the speed of the pump that has been selected in the Settings Menu for normal filter operation. If an alternate speed is desired when the Valve3 output is on, push "+" or "-" and select from "Lowest" to "Highest" in 5% increments.

All Timeclocks  
7-day

- + - Toggle between 7-day (default) and Weekend/Weekday time options
- <> Move to previous/next configuration menu

This selection affects ALL of the timeclock logic in the ECOMMAND 4. If "7-day" is selected, each timeclock will have one set of turn-on/turn-off settings that operate every day of the week. If "Weekend/Weekdays" option is selected then the user can enter one set of turn-on/turn-off times for the weekend (fixed as Saturday/Sunday) and another set of turn-on/turn-off times for weekdays (Monday through Friday).

Remote Menus  
Enabled

- + - Toggle between Enabled (default) and Disabled Remote Menus
- <> Move to previous/next configuration menu

This feature will prevent unauthorized access to the Settings, Timers, and Configuration menus from any of the Pro Logic's remote display/keypads. When disabled, the remote display/keypads will only show the default menu and allow on/off control via the push-buttons. Note that the function of the Pro Logic's built-in display/keypad is unchanged by this selection. Once disabled, the only way to enable "Remote Menus" is to use the local display/keypad.



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Time Format 12 hour AM/PM	+ - Toggle between 12 hour AM/PM (default) and 24 hour time format options < > Move to previous/next configuration menu
Units °F and PPM	+ - Toggle between °F and PPM (default) and °C and g/L (Metric) options < > Move to previous/next configuration menu
Reset Config. to Default Press +	+ Initiate reset of all configuration parameters < > Move to previous/next configuration menu (config. not reset)
Are you sure? + to proceed	+ Reset all configuration parameters < > Move to previous/next menu (config. not reset)
Config. reset Confirmed	< > Move to previous/next configuration menu

Use this function to erase all previous system configuration and reset all configuration parameters back to the factory default values. This function is NOT reversible--be careful.

## Quick “How To” Guide

### Operate the Spa—Manually

1. Press the “Pool/Spa” button to go to “spa-only” operation (right LED illuminated). In some cases, this may take more than one press of the button.
2. If the filter pump is not already on, press the “FILTER” button to turn it on.
3. If the spa is below the desired temperature, the heater will turn on automatically when the filter pump is on and the valves are in the spa-only position. If you have not already set the desired temperature for the spa, see “Set Heater Temperature” below.
4. If the spa has a separate jet pump and/or blower, determine if the jet pump/blower is controlled by Aux1 or Aux2 (it should be marked on the label inside the door). Then press the appropriate button to turn on the jets/blower.

### Operate the Spa—Automatically

1. Press the “MENU” button repeatedly until “Timers Menu” is displayed.
2. Press the “>” button repeatedly until the “Spa—all” or “Spa—wkend” is displayed.
3. Use the “+” and “-” buttons to set the desired start time, then press “>” to switch to the off time. Use the “+” and “-” buttons to adjust the off time. If you are setting the “weekend” timeclock, press “>” to go to the “weekday” settings.

*NOTE: During the programmed spa time, the valves will automatically switch to the “spa-only” position, the filter pump will turn on, and, if the spa is not up to the desired temperature, the heater will start. This operation is the highest priority and will take precedence over other automatically programmed operations. At the end of the spa period, the ECOMMAND 4 will return to its normally programmed operation state.*

### Set the Heater Temperature (or turn heater permanently off)

1. Press the “MENU” button repeatedly until “Settings Menu” is displayed.
2. Press the “>” button repeatedly until the “Spa Heater1” or “Pool Heater1” is displayed.
3. Press the “+” or “-” buttons repeatedly to adjust the temperature. If you adjust the temperature below 65°F or above 104°F the display will indicate “off” and the heater will not operate regardless of temperature.



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*NOTE: Separate temperatures for the pool and spa must be set. If the valves are in the pool-only or spa spillover positions, then the heater will use the pool setting. If the valves are in the spa-only position then the heater will operate according to the spa setting.*

## Set the Chlorinator Output (for external chlorinator)

1. Press the "MENU" button repeatedly until "Settings Menu" is displayed.
2. Press the ">" button repeatedly until the "Spa Chlorinator" or "Pool Chlorinator" is displayed.
3. Press the "+" or "-" buttons repeatedly to adjust the setting. If you adjust the setting to 0% the chlorinator will be off all the time.

*NOTE: Separate chlorinator output levels for the pool and spa must be set. If the valves are in the pool-only or spa spillover positions, then the chlorinator will operate according the pool setting. If the valves are in the spa-only position then the chlorinator will operate according to the spa setting. The actual amount of chlorine introduced into the pool/spa is determined by: this output setting, the amount of time the filter pump is running, the water temperature, and the amount of salt in the water. Also see Start/Stop Super chlorinate below.*

## Start/Stop Super chlorinate (for external chlorinator)

1. Press the "MENU" button repeatedly until "Settings Menu" is displayed.
2. Press the ">" button repeatedly until "Super Chlorinate" is displayed.
3. The display will show whether super chlorinate is "on" or "off".
4. Press "+" or "-" to toggle between "on" and "off".

*NOTE: Once started, super chlorinate will run for the programmed number of hours (Timers Menu/ Super Chlorinate Hours) or until you manually turn it off. Super chlorinate may be temporarily interrupted for a programmed spa operation.*

## Program a Timeclock

1. Press the "MENU" button repeatedly until "Timers Menu" is displayed.
2. Press the ">" button repeatedly until "xxx—all" or "xxx—wkend" (where xxx is the parameter that you want to program) is displayed.
3. Use the "+" and "-" buttons to set the desired start time, then press ">" to switch to the off time. Use the "+" and "-" buttons to adjust the off time. If you are setting the "weekend" timeclock, press ">" to go to the "weekend" settings.

*NOTE: During the programmed time, there may be other automatic or manual operations that prevent the relay/valve from operating—see a more detailed discussion under Automatic System Operation/Timers Menu/Aux Timeclock or in Troubleshooting/Diagnostic Information.*

## Program a Countdown Timer

1. Press the "MENU" button repeatedly until "Timers Menu" is displayed.
2. Press the ">" button repeatedly until the "xxx—Timer" (where xxx is the parameter that you want to program) is displayed.
3. Use the "+" and "-" buttons to set the desired timer period.

*NOTE: A setting of 0:00 will display as "manual on/off". The countdown automatic turn off function is disabled but manual operation is still permitted. There may be other automatic or manual operations that prevent the relay/valve from operating—see a more detailed discussion under Automatic System Operation/Timers Menu/Aux Timeclock or in Troubleshooting/Diagnostic Information.*



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## Enter/Exit Service (or Service—Timed) Mode

1. Go to ECOMMANT 4 main unit (normally mounted near the pool equipment).
2. Pressing the “Service” button rotates through normal operation (red LED off), service mode (red LED on continuously) and service-timed mode (red LED flashing).

NOTE: This operation can only be performed at the main ECOMMANT 4 unit. Both “Service” and “Service-Timed” disable all automatic programmed operations and allow manual operation from the main unit only. The buttons on the remote display/keypads will still be able to turn equipment off in case of an emergency, but will not turn any equipment on. If the system is in “Serviced-Timed” it will automatically switch back to normal operation at the end of the 3 hour time period.

## Troubleshooting

The ECOMMANT 4 provides 2 different tools to aid in troubleshooting any problems that may occur in your pool and/or spa system. The Service mode will allow you to disable automatic operation and manually control most of the equipment (the heater and general purpose Valve3 output are the exceptions). The Diagnostic Menu will provide some detailed information regarding system operation.

While both of the features are primarily intended for the use of the professional service technician, their function is fully explained below. .

### Service Mode

The main unit keypad has a SERVICE button that is used primarily during servicing of the pool equipment.

If you want to completely disable the automatic operation and operate the system manually, you can put the system into Service or Service-Timed mode by pressing the “Service” button. Pressing the “SERVICE” button once will switch the system into service mode which means that all automatic functions are disabled, the optional remote display/keypads are disabled (except for manual turn off for emergencies). The outputs can be manually controlled by pressing the buttons on the local display/keypad. The red “SERVICE” LED will be illuminated and the ECOMMANT 4 will remain in this mode of operation until manually taken out of service mode.

Pressing the “SERVICE” button again will cause the ECOMMANT 4 to switch to service-timed mode which is very similar to service mode, except that the ECOMMANT 4 will automatically return to normal operation after 3 hours. During service timed operation, the “SERVICE” LED will flash and the time remaining will be displayed on the remote display/keypad(s).

Pressing the “SERVICE” button again, will return the ECOMMANT 4 to normal (automatic) operation.



## Check System Indicator

The “CHECK SYSTEM” LED will alert you when the ECOMMAND 4 detects any of the following conditions that are abnormal and require attention for optimal operation of your pool. Press “<” or “>” to view all of the existing “Check System” conditions.

- **Water Sensor** -- If the water sensor is either an open or short circuit.
- **Air sensor** -- If the freeze protection feature is enabled (Configuration Menu/ Filter Config.) and the air sensor is either an open or short circuit.
- **Solar Sensor** -- If the solar sensor is either an open or short circuit.
- **External Chlorinator Comm Error** -- If the external chlorinator is enabled and the Aqua Rite or Swimpure is not responding.
- **Pool Bridge Comm** -- If variable speed is selected for the Pool Filter and the VSC interface is not responding.
- **Pool VSC Comm** -- If variable speed is selected for the Pool Filter and the Hayward VSC is not responding.
- **Pool VSC Err: x** -- If variable speed is selected for the Pool Filter and the Hayward VSC is indicating an error. x is the same decimal error displayed by the VSC itself.

For helpful troubleshooting information on any of these issues, go to the Diagnostic Menu and then scroll through the various items until you see the cause for the “CHECK SYSTEM” LED being illuminated.

## Diagnostic Menu

To enter the Diagnostic Menu, press the “Menu” button repeatedly until the display shows “Diagnostic Menu”. At this point, you can use either the “<” or “>” buttons to scroll through the various menu items which are described below:

*If external chlorination is used*

Salt Level	+-- No function
3200PPM	<> Move to previous/next menu item

Salt level of the pool is 3200. This is measured by the Hayward Aqua Rite or Hayward Swimpure when external chlorination is used.

This display will be shown only if external chlorination is used and requires an Aqua Rite or Swimpure chlorine generator. For the chlorinator to be operating, several other things must be happening: the filter pump must be running, the flow switch must be detecting flow, the chlorinator setting must be set greater than 0%, the water temperature at the cell must be between 50°F and 140°F, and the salt level must be within the operating range. If any of these conditions are not met, the chlorinator diagnostic display will tell you the reason. It’s possible to have more than one reason, in which case after you rectify what was displayed the first time, a second display will appear.



Possible error messages are:

- PCB Error
- Low Salt/Amps/Minerals
- High Salt/Amps/Minerals
- Test Salt Level (Test Minerals)

Refer to the Aqua Rite or Swimpure manual to correct error.

Water Sensor Open circuit	+ - No function < > Move to previous/next menu item
Air Sensor 94°F	+ - No function < > Move to previous/next menu item
Solar Sensor Short circuit	+ - No function < > Move to previous/next menu item

If the sensor appears to operating properly, then the temperature will be displayed. If this temperature is not correct then check the placement of the sensor. If the problem is not placement related, then the sensor will, most likely, require replacement. If the display is "Open Circuit" or "Short Circuit" then check the wiring to the sensor and also make sure that the wires are secure in the terminal block in the ECOMMAND 4 main unit.

Main Software Revision 2.40	+ - No function < > Move to previous/next menu item
Display Software Revision 3.12	+ - No function < > Move to previous/next menu item
Filter Bridge Software r1.00	+ - No function < > Move to previous/next menu item
Filter VSC Software r1.00	+ - No function < > Move to previous/next menu item
RF Base Software r1.20 ID:1234	+ - No function < > Move to previous/next menu item

Available displays depend on configuration. If you call the Hayward Technical Service Dept. for assistance, they may ask for the software revisions of both the main unit and each of the display/keypads or other devices that are attached to the system. Note that it is possible that different display/keypads have different software revision levels. For this reason, it is advisable to check this diagnostic menu item on every display.



**HAYWARD®**



# HAYWARD®

**LIMITED WARRANTY** (effective 03/01/12) Hayward warrants its Pro Logic, OnCommand and E-Command pool automation products as well as its Aqua Rite, Aqua Rite Pro, Aqua Plus and SwimPure chlorination products to be free of defects in materials and workmanship, under normal use and service, for a period of three (3) years. Hayward also warrants its Aqua Trol chlorination products to be free of defects in materials and workmanship, under normal use and service for a period of one (1) year. These warranties are applicable from the initial date of purchase on private residential swimming pools in the US and Canada. Installations of product for use on commercial pools in the US and Canada is covered for a period of one (1) year for defects in materials and workmanship. Hayward warrants all accessories and replacement parts for the above-identified pool automation and chlorination products for a period of one (1) year. Accessories also include remotes, actuators, base stations, temperature sensors, flow switches and chemistry probes. Each of these warranties is not transferable and applies only to the original owner.

Hayward shall not be responsible for cartage, removal, repair or installation labor or any other such costs incurred in obtaining warranty replacements or repair.

Proof of purchase is required for warranty service. If written proof of purchase is not provided, the manufacturing date code will be the sole determinant of the date of installation of the product. To obtain warranty service or repair, please contact the place of purchase or the nearest Hayward authorized warranty service center. For more information on authorized service centers please contact the Hayward Technical Service Support Center (61 Whitecap Road, North Kingstown RI, 02852) or visit the Hayward web site at [www.hayward.com](http://www.hayward.com).

**WARRANTY EXCLUSIONS:**

1. Material supplied or workmanship performed by others in process of installation.
2. Damage resulting from improper installation including installation on pools larger than the product rating.
3. Problems resulting from failure to install, operate or maintain the product(s) in accordance with the recommendations contained in the owners manual(s).
4. Problems resulting from failure to maintain pool water chemistry in accordance with the recommendations in the owners manual(s).
5. Problems resulting from tampering, accident, abuse, negligence, unauthorized repairs or alternations, fire, flood, lightning, freezing, external water, degradation of natural stone used in or immediately adjacent to a pool or spa, war or acts of God.
6. Use of a non-genuine Hayward replacement salt chlorination cell on any Hayward automation or chlorination product will void the warranty for that product.

The express limited warranty above constitutes the entire warranty of Hayward Pool Products with respect to its products and is in lieu of all other warranties expressed or implied, including warranties of merchantability or fitness for a particular purpose. In no event shall Hayward Pool products be responsible for any consequential, special or incidental damages of any nature. Some states do not allow a limitation on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

# 90 DAY EXTENDED WARRANTY\* REGISTER WITH YOUR SMARTPHONE

— PROTECT YOUR INVESTMENT IN 2 EASY STEPS —

## 1. TAKE A PHOTO

Take a photo of the camera icon



## 2. SEND IT IN

Send it in using one of the methods below



### SMARTPHONE

Text a photo of the camera icon to **71403**

OR



### ONLINE

Visit [Hayward.com/Warranty](http://Hayward.com/Warranty)

OR



### MESSENGER

Send photo to **photoregister**

\*Extended warranty is in addition to applicable product warranty and is for parts only, labor not included.  
Need help? Visit [photoregister.com/help](http://photoregister.com/help) or text HELP to 71403.

For further information or consumer  
technical support, visit our website at  
[www.hayward.com](http://www.hayward.com)



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